

We would like to hear from you

To help us continue improving the care we provide, we welcome feedback from patients and carers who have used this service.

The feedback is used to develop this service in Leeds and across the UK. Please ask the ambulance crew for a feedback form or contact the YAS Patient Relations department, email: patient.relations@yas.nhs.uk or tel: 0345 122 0535.

The feedback we have received so far from the Palliative Care Survey has been very positive:

“Always flexible and responsive, even at short notice”

“Very punctual”

“Always keen to try to do the best for patients”

“Very caring and supportive”

“Crew always professional and caring”

“Invaluable service”

You can find out more about the Leeds Palliative Care Ambulance by visiting our website:

www.leedspalliativecare.co.uk

The Leeds Palliative Care Ambulance was introduced in Leeds in 2007 as part of the Marie Curie Delivering Choice Programme. Find out more at:

www.mariecurie.org.uk/deliveringchoice

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Yorkshire Ambulance Service **NHS**
NHS Trust

An Aspirant Foundation Trust



Leeds Palliative Care Ambulance



Background

The Palliative Care Ambulance Service was set up in Leeds 2007 as part of the Marie Curie Delivering Choice Programme.

The Palliative Care Ambulance is run by Yorkshire Ambulance Service (YAS) NHS Trust. All members of staff have received specialised training in working with patients who are approaching the end of their life.

The ambulance and specially trained Patient Transport Service (PTS) crew provide a flexible and responsive transport service for patients approaching the end-of-life, allowing them to achieve their preferred place of care with minimum delay.

The Palliative Care Ambulance Service also transports patients for palliative treatment, reducing delays and reducing the anxiety for both patients and carers. This service operates seven days a week, including bank holidays.

Current position

The service is available for people registered with a Leeds GP. It complements the existing PTS for palliative-care patients, such as same-day discharges, admissions or transfers to the hospice, home, care home or community and will transfer patients quickly and safely to their preferred place of care.



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Travel in comfort

The ambulance is fitted with a reclining chair and pressure-relieving mattress for a comfortable journey. The ambulance also has extra room for up to two companions to travel with the patient.



How to access the service

Palliative care transport can be booked by any health or social care professional involved in the patient's care.

The service is available:

- free of charge
- 365 days a year
- to patients who are registered with a Leeds GP.

The Palliative Care Ambulance Service operates Monday to Sunday from 09.00 to 19.00.

Bookings can be made as follows:

- Monday to Friday between 06.00 and 20.30
- Saturday and Sunday between 07.00 and 18.30

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