

Postgraduate Certificate Leading Service Improvement delivered by the University of Bradford School of Health Studies on behalf of Yorkshire Cancer Network

Funded by Yorkshire and the Humber Strategic Health Authority

Designed For

Doctors, Senior Nurses, Managers and Allied Health professionals working at a senior level who would like to enhance their skills and knowledge in Leading Service Improvement.

The Programme

- Six 10 credit modules spread over 9 study days (see Diagram below)
- Supported by an electronic learning environment including a wide range of leadership and management resources, a forum for web debates and discussion of/sharing best practice
- Practical work-based assignments and Skill Development workshops
- Mentorship and support
- Opportunity to undertake individual modules to contribute to CPD

Learning Outcomes

The programme has been designed to help participants review their roles within the Yorkshire Cancer Network and to contribute directly in helping shape the development of better clinical, patient and management systems, with the aim of enhancing better patient pathways. Participants will gain a deeper understanding of the way in which evolving government policy and strategy affects the work environment and the implications for YCN of a "commissioning-led" NHS. Above all, those attending will explore the implications of these issues for patient care and service delivery.

The programme will provide participants with a range of techniques and approaches for enhancing service effectiveness and improving relationships between clinical and other colleagues. Participants will develop their skills of leading and influencing; making better decisions and finding ways of dealing with resistance to new ideas.

The programme is being delivered by the University of Bradford, School of Health Studies, on behalf of the Yorkshire Cancer Network and the sessions will be held at Ramada Parkway, Otley Road, Leeds, LS16 8AG.

How to apply

You can obtain an application form by contacting:

**Pauline Atha, Network Office Manager
Yorkshire Cancer Network**
Tel: 01423 555761
Email: pauline.atha@ycn.nhs.uk
Web: www.ycn.nhs.uk
Address: 21 Wetherby Road,
Harrogate, HG2 7RY

Please return application forms to Pauline Atha Network Office Manager Yorkshire Cancer Network

The programme is funded by Yorkshire and the Humber SHA. Participants are only required to pay fees in the event of non-attendance after being offered a place.

Module Dates 2010

12 and 13 April 2010 – Introduction and Policy into Practice
5 May – Quality
10 and 11 June – Clinical Leadership
5 July – Managing with Other People
13 September – Meetings Management
12 October – Sustainable Services
16 November – Evaluation, Review and hand in date